

# Technology Specialists, LLC

*"When your reach exceeds your grasp"*

## Service Packages

### Silver

	<b>Standard Rate</b>
5 hours of service	\$375.00
48 hour guaranteed response time (8am-8pm M-F, excluding holidays)	\$50.00
Phone technical support (up to 3 hours)	\$225.00
<b>Total</b>	<b>\$650.00</b>

**Package rate\*\* (20% discount off regular prices) \$520.00**

### Gold

	<b>Standard Rate</b>
15 hours of service	\$1,125.00
24 hour guaranteed response time (8am-8pm M-F, excluding holidays)	\$75.00
Phone technical support (up to 6 hours)	\$450.00
<b>Total</b>	<b>\$1,650.00</b>

**Package rate\*\* (21% discount off regular prices) \$1,300.00**

### Platinum

	<b>Standard Rate</b>
25 hours of service	\$1,875.00
8 hour guaranteed response time (8am-8pm M-F, excluding holidays)	\$100.00
Phone technical support (up to 10 hours)	\$750.00
<b>Total</b>	<b>\$2,725.00</b>

**Package rate\*\* (22% discount off regular prices) \$2,125.00**

### Titanium

	<b>Standard Rate</b>
35 hours of service	\$2,625.00
4 hour guaranteed response time 24/7	\$150.00
Phone technical support (up to 15 hours)	\$1,125.00
<b>Total</b>	<b>\$3,900.00</b>

**Package rate\*\* (25% discount off regular prices) \$2,925.00**

\*\* Available with 12-month contract; penalty for early termination

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